

# The John Deere Promise

Residential Equipment



JOHN DEERE

## INFORMATION ABOUT THE JOHN DEERE PROMISE FOR RESIDENTIAL EQUIPMENT (Australia / New Zealand)

### **The John Deere Promise states:**

“If you are dissatisfied with your new purchase, you may bring it back to your dealer for repair or exchange for another unit.”

### **The provisions of the John Deere Promise are:**

1. The John Deere Promise applies during the first 30 days of ownership by the original retail purchaser of the following units:
  - 100 Series Tractor
  - S240 Sport Tractor
  - X300 Select Series™ Tractors
  - X500 Select Series Multi-Terrain™ Tractors
  - X700 Signature Series Tractors
  - Z300 ZTrak™ Residential Mowers
  - Z500 ZTrak™ Residential Mowers
2. The John Deere Promise applies only to Ride-on Mowers used in homeowner applications. The John Deere Promise does not apply to products used commercially. This includes:
  - 100 Series Tractor
  - S240 Sport Tractor
  - X300 Select Series™ Tractors
  - X500 Select Series Multi-Terrain™ Tractors
  - X700 Signature Series Tractors
  - Z300 ZTrak™ Residential Mowers
  - Z500 ZTrak™ Residential Mowers
3. The John Deere Promise is null and void if the product has been damaged due to any neglect or abuse.
4. The John Deere Promise is applicable only to products purchased from an authorised John Deere Dealer.
5. The John Deere Promise is applicable only when the original purchaser returns the product to the dealership from which it was purchased.
6. The provisions of the Limited Warranty for new John Deere Turf & Utility Equipment, in effect at the time of retail sale to the original retail purchaser, also apply.

Effective: 1 August 2018