John Deere Remote Display Access Readiness Check List

1. IS Phase: Dealer Integrated Solutions Phase must be Phase 2, 3, or 4 to order

2. Training: One dealer employee per location complete NMQ pre-order training Remote Display Access course. Suggested attendees: Service Manager, focus AMS Service Technician, AMS Consultant.
   Course code is CAP-10-SW2JPC30EN

3. VAS: Dealer has developed <u>Remote Support Strategy</u> and incorporated Remote Display Access in it including <u>Dealership Value Added Services</u> for Remote Display Access into existing and new VAS agreements. VAS Resources:
   - NMQ DLM: Course code is CAP-10-SW2JPC30EN
   - http://stellarsupport.deere.com/StellarSupport/en_US/Dealer/
     o Select Information and Logistics and review the Remote Display Access section

4. Order Processes: Dealer employees selling Remote Display Access understand the <u>processes to order the subscription</u>
   - Initial purchase
   - Upgrade from JDLink to JDLink with Remote Display Access
   - Future renewal purchases.

   There are specific steps for prorating the subscription for Remote Display Access for customers with an existing JDLink Subscription.
   - NMQ DLM: CAP-10-SW2JPC30EN
   - http://stellarsupport.deere.com/StellarSupport/en_US/Dealer/
     o Select Information and Logistics and review the Remote Display Access section

5. Compatibility Requirements
   - JDLink Modular Telematics Gateway controller v 7.1 (sn700,000 and above)
   - GS3 2630 display v 3.10.1390
   - Ethernet cable
   - JDLink Subscription and Remote Display Access Subscription

6. Component Inventory:
   - JDLink Select Kits for non current JD models and competitive equipment for customers who will utilize the 2630 display and John Deere AMS technology. Order in AMS Price Page

   - Ethernet cables inventory (connect GS3 2630 display to MTG) (PFP11274 9′ armrest mount, PFP11275 13′ corner post mount). Order in JDPoint

   - Inventory of GS3 2630 displays. Order through AMS Price pages.

7. Software Requirements: Refer to StellarSupport.Deere.com

8. Dealer Demos:
   - Prepare dealer demo machine. Suggestion have demo machine include AMS solutions of 2630 display, StarFire 3000 Receiver, MTG, applications such as Autotrac, John Deere Section Control, documentation, Ethernet cable and JDLink and Remote Display Access.
   - Actively demonstrate usage of AMS technology with equipment and incorporate Remote Display access session